

FAQS

Standard Bank Connect Private Promise Promotional Offer

1. Who can qualify for this offer?

To qualify for this offer you must:

- Be 18 years and older;
- Permanently reside in the Republic of South Africa;
- Be a new Standard Bank client who has activated a new qualifying account;
- Move your salary payment and three debit orders to your qualifying account;
- You must be a member of Standard Bank's UCount Rewards Retail programme;
- You must take up a Standard Bank Connect SIM plan of R129 per month or more

2. Which accounts are considered as qualifying accounts?

The following are regarded as qualifying accounts:

- i. The Prestige Banking transactional account bundled with the Titanium Credit Card. Together, they form the Prestige Banking account
- ii. The Professional Banking transactional account bundled with the Platinum Credit Card. Together they form the Professional Banking account.
- iii. The Private Banking transactional account bundled with the Platinum Credit Card. Together, they form the Private Banking account
- iv. The Signature Banking transactional account bundled with the World Citizen Credit Card. Together, they form the Signature Banking account.

3. What devices are included?

You can choose from a select range of the following devices:

- Apple iPhones, iPads, and MacBooks, or
- Samsung Galaxy Series smartphones, Tablets and Bundles.

**See list on point 13 of the FAQ document for the full range of eligible devices.*

These must be purchased on a 12, 24, or 36-month Standard Bank Connect contract. Once-off purchases are accepted if you take-up a Standard Bank Connect SIM plan of R129 per month or more.

4. How does the discount work?

You will pay the full contract price of your device each month (for monthly plan). Standard Bank will then give you:

- **Up to 20%* of the device value** (for Apple) in UCount Rewards Points, or
- **Up to 30%* of the device value** (for Samsung) in UCount Rewards Points,

and will be paid into your UCount Rewards account as a once-off payment if you make a cash purchase of a device. If you purchase a device on a Standard Bank Connect monthly plan, the UCount Rewards Points will be divided and paid into your UCount Rewards Account monthly for the term of your plan. The total discount value is capped at R2200 per device.

5. Are there other benefits or incentives attached to the offer?

Yes, if you are a new Standard Bank transactional client and open any one of the following qualifying accounts:

- Professional Banking & Prestige Banking accounts - you will receive preferential or reduced rates on your credit card and R1500 worth of UCount Rewards points if you switch your salary and move a minimum of 3 debit orders (within 60 days) to your qualifying account.
 - Private Banking & Signature Banking accounts - you will receive preferential or reduced rates on your credit card and R2000 worth of UCount Rewards points if you switch your salary and move a minimum of 3 debit orders (within 60 days) to your qualifying account.
-

6. How will I receive my UCount Rewards Points?

Your UCount Rewards Points will be credited to your UCount Rewards account every month, as long as you meet the qualifying requirements.

7. Can existing Standard Bank clients qualify?

The full offer is only for new transactional clients who take-up a Prestige, Professional, Private or Signature account. New transactional clients are clients who did not previously hold a transactional account with Standard Bank.

Clients that upgrade to a qualifying account are eligible for the discount in Section 4 only capped at R2200 per device.

8. What happens if I stop paying my salary into Standard Bank or cancel my Connect SIM plan?

You will no longer receive your monthly UCount Rewards Points if you don't meet the requirements on the monthly plans.

9. How do I use my UCount Rewards Points?

You can redeem your UCount Rewards points with any of our UCount Rewards partners for fuel, travel, groceries, and other everyday purchases. Once you have accumulated at least 20,000 points (equivalent to R2,000), you can also convert your points into an eligible Standard Bank savings, investment, or loan account. For more details, please visit the UCount website.

10. How many devices can I get with this offer?

You can qualify for one device under this offer.

11. What if I upgrade or change my contract during the term?

The offer only applies to your original device contract. If you upgrade or change, you may lose your UCount Rewards Points allocation.

12. How long is this offer available?

Offer valid from 23 October 2025 to 30 December 2025. This is a limited time offer and based on stock availability. Standard Bank may change or end the offer at any time.

13. Device Range

The following devices are eligible for the offer:

APPLE DEVICES

The prices shown below are the retail prices before UCount Rewards Points are applied. Points are allocated monthly for devices taken on a monthly plan or once-off for cash purchases. Offer valid from 23 October 2025 to 30 December 2025.

Smartphones

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|--|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| Apple iPhone 16 Pro Max 256GB Wh Titan | R3 219,00 | R1 699,00 | R1 199,00 | R31 299,00 |
| Apple iPhone 16 Plus 256GB Black | R2 659,00 | R1 399,00 | R989,00 | R25 799,00 |
| Apple iPhone 16 256GB Black | R2 369,00 | R1 249,00 | R879,00 | R22 999,00 |
| Apple iPhone 16 256GB White | R2 369,00 | R1 249,00 | R879,00 | R22 999,00 |
| Apple iPhone 16 256GB Ultramarine | R2 369,00 | R1 249,00 | R879,00 | R22 999,00 |
| Apple iPhone 16 256GB Teal | R2 369,00 | R1 249,00 | R879,00 | R22 999,00 |
| Apple iPhone 16 128GB White | R2 059,00 | R1 089,00 | R769,00 | R19 999,00 |
| Apple iPhone 16e 256GB Black | R2 009,00 | R1 059,00 | R749,00 | R19 499,00 |
| Apple iPhone 16e 256GB White | R2 009,00 | R1 059,00 | R749,00 | R19 499,00 |
| Apple iPhone 16e 128 GB Black | R1 649,00 | R869,00 | R609,00 | R15 999,00 |
| Apple iPhone 16e 128GB White | R1 649,00 | R869,00 | R609,00 | R15 999,00 |

MacBooks

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|--|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| 14-Inch Macbook Pro: Apple M4 Chip With 10 Core CPU and 10 Core GPU, 16GB, 512GB SSD - Silver | R3 859,00 | R2 039,00 | R1 429,00 | R37 499,00 |
| 15-Inch Macbook Air: Apple M3 Chip with 8-Core CPU And 10-Core GPU, 16GB, 512GB SSD - Space Grey | R3 599,00 | R1 899,00 | R1 339,00 | R34 999,00 |
| 15-Inch Macbook Air: Apple M3 Chip With 8-Core CPU And 10-Core GPU, 16GB, 256GB SSD - Space Grey | R3 139,00 | R1 659,00 | R1 169,00 | R30 499,00 |
| 13-Inch Macbook Air: Apple M3 Chip with 8-Core CPU And 10-Core GPU, 16GB, 512GB SSD - Silver | R3 139,00 | R1 659,00 | R1 169,00 | R30 499,00 |

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|---|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| 13-Inch Macbook Air: Apple M3 Chip With 8-Core CPU And 8-Core GPU, 16GB, 256GB SSD - Space Grey | R2 679,00 | R1 409,00 | R999,00 | R25 999,00 |
| 13-Inch Macbook Air: Apple M3 Chip With 8-Core CPU And 8-Core GPU, 16GB, 256GB SSD - Midnight | R2 679,00 | R1 409,00 | R999,00 | R25 999,00 |
| Macbook M1 256 GB Space Grey | R1 599,00 | R849,00 | R599,00 | R15 499,00 |

iPads

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|--|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| Apple iPad Pro 13inch M4 Cell 256GB Space Black | R3 559,00 | R1 879,00 | R1 319,00 | R34 599,00 |
| Apple iPad Pro 13inch M4 WiFi 256GB Space Black | R3 089,00 | R1 629,00 | R1 149,00 | R29 999,00 |
| Apple iPad Pro 11inch M4 Cell 256GB Space Black | R2 849,00 | R1 509,00 | R1 059,00 | R27 699,00 |
| Apple iPad Pro 11inch M4 WiFi 256GB Space Black | R2 369,00 | R1 249,00 | R879,00 | R22 999,00 |
| iPad Air 13" 256GB Wifi Space Grey | R1 959,00 | R1 029,00 | R729,00 | R18 999,00 |
| iPad Air 13" 128GB Wifi Space Grey | R1 649,00 | R869,00 | R609,00 | R15 999,00 |
| Apple iPad Mini 7th Gen 128GB Wifi + Cellular Space Grey | R1 469,00 | R779,00 | R549,00 | R14 299,00 |
| Apple iPad Mini 7th Gen 128GB Wifi + Cellular Starlight | R1 469,00 | R779,00 | R549,00 | R14 299,00 |
| iPad Air 11" 256GB Wifi Space Grey | R1 439,00 | R759,00 | R539,00 | R13 999,00 |
| iPad Air 11" 128GB Wifi Space Grey | R1 239,00 | R659,00 | R459,00 | R11 999,00 |
| Apple iPad Mini 7th Gen 128GB Wifi Space Grey | R1 139,00 | R599,00 | R419,00 | R10 999,00 |
| Apple iPad Mini 7th Gen 128GB Wifi Starlight | R1 139,00 | R599,00 | R419,00 | R10 999,00 |

*Terms and conditions apply.

SAMSUNG DEVICES

The prices shown below are the retail prices before UCount Rewards Points are applied. Points are allocated monthly for devices taken on a monthly plan or once-off for cash purchases. Offer valid from 23 October 2025 to 30 December 2025.

Smartphones

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|---|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| Samsung Z Fold6 5G 512GB DS Silver Shadow | R3 959,00 | R2 089,00 | R1 469,00 | R38 499,00 |
| Samsung Z Fold6 5G 12GB/256GB DS Navy | R3 859,00 | R2 039,00 | R1 429,00 | R37 499,00 |
| Samsung Z Fold6 5G 12/256GB DS Silver Shadow | R3 859,00 | R2 039,00 | R1 429,00 | R37 499,00 |
| Samsung S24 Ultra 12GB 256GB SM-S928B DS Black | R2 469,00 | R1 309,00 | R919,00 | R23 999,00 |
| Samsung S24 Ultra 12GB 256GB SM-S928B DS Violet | R2 469,00 | R1 309,00 | R919,00 | R23 999,00 |
| Samsung S24+ 12GB 256GB SM-SM-S926B DS Black AFA | R1 959,00 | R1 029,00 | R729,00 | R18 999,00 |
| Samsung S24+ 12GB 256GB SM-SM-S926B DS Violet AFA | R1 959,00 | R1 029,00 | R729,00 | R18 999,00 |
| Samsung S24 FE 256GB Mint | R1 749,00 | R929,00 | R649,00 | R16 999,00 |
| Samsung S24 FE 256GB Graphite | R1 749,00 | R929,00 | R649,00 | R16 999,00 |
| Samsung S24 8GB 256GB SM-S921B DS Onyx Black AFA | R1 499,00 | R789,00 | R559,00 | R14 499,00 |
| Samsung S24 8GB 256GB SM-S921B DS Violet AFA | R1 499,00 | R789,00 | R559,00 | R14 499,00 |
| Samsung A55 5G 256GB SM-A556E DS Awesome Iceblue | R859,00 | R449,00 | R319,00 | R8 299,00 |

Bundles

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|--|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| Samsung S24 Ultra 256GB Violet + Buds 2 Pro Graphite | R2 469,00 | R1 309,00 | R919,00 | R23 999,00 |
| Samsung S24 256GB Onyx black + Bud 2 Pro Graphite | R1 699,00 | R899,00 | R629,00 | R16 499,00 |
| Samsung S24 256GB Violet + Buds 2 Pro Graphite | R1 699,00 | R899,00 | R629,00 | R16 499,00 |

Tablets

| Device Name | Monthly Plan Amount* | | | Once-off Purchase Amount* |
|--------------------------------------|----------------------|-----------|-----------|---------------------------|
| | 12 Months | 24 Months | 36 Months | |
| Samsung Tab S10 Ultra 5G 256 GB Gray | R3 089,00 | R1 629,00 | R1 149,00 | R29 999,00 |
| Samsung Tab S10+ 5G 256 GB Gray | R2 679,00 | R1 409,00 | R999,00 | R25 999,00 |
| Samsung Tab S9 5G 256 GB Graphite | R2 269,00 | R1 199,00 | R839,00 | R21 999,00 |

*Terms and conditions apply.